



# Quick Start Guide

## Welcome to VSee! Let's help you get started...

### Installing VSee

If you haven't already installed VSee, let us walk you through the process. After that, you'll want to work through the rest of the User's Manual and familiarize yourself with all the tools available in VSee.

- 1) Go to [www.vsee.com](http://www.vsee.com).



The screenshot shows the VSee website header with navigation links: Solutions, Features, Pricing, Blog, About Us, and Support. Below the header is a large image of a Microsoft Excel spreadsheet with a 3D bar chart. A yellow arrow points from the 'Share' button in the Excel window to a 'Free download' button on the right. The text 'one-click application sharing' is overlaid on the Excel window. To the right of the 'Free download' button, there is a testimonial from Paul Gierow, CEO of GATR, praising the speed and simplicity of VSee's user interface.

**Free download** ↓

Free for personal use.  
30-day trial for commercial use.

*"I love the speed and simplicity of VSee's user interface: one click application sharing, one drag to transfer a file, and one click video conferencing."*

Paul Gierow, CEO of GATR

#### VSee Shortens The Sales Cycle

What if you could bring key engineers on your sales calls, tour a remote factory, show documents you didn't have with you, personally introduce your senior management – all the things you need to complete a sale from start to finish right in your first meeting? [Find out how >](#)

#### VSee Enables Remote Offices

What if you could pop by your coworkers' offices on the spur of the moment, work in applications together, drop documents onto people's desks, share the latest news and gossip, and just plain be more productive as a team than ever before... while thousands of miles apart? [Find out how >](#)

#### Case Study: GATR Technologies

GATR is the manufacturer of the world's first inflatable satellite communication terminal for first-in and back-up communications, broadcast television, and other communications in remote environments. [Read more >](#)

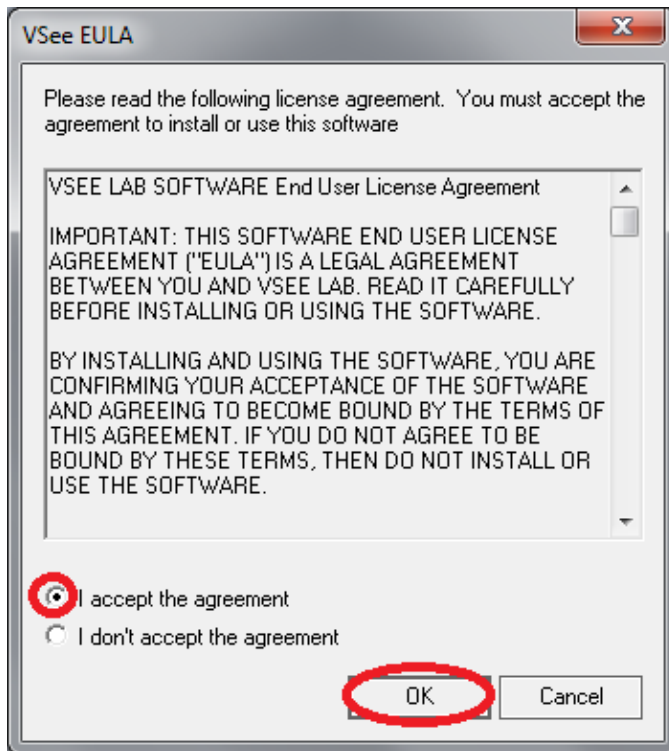


Serving over 5000 enterprises worldwide

- 2) Click on



- 3) Follow the prompts from your browser and security software, always opting to save or run. Run vsee.exe.
- 4) You will now see the VSee EULA (End User License Agreement). Please read the information. When finished, click "I accept the agreement" followed by clicking "OK".



- 5) Now you will see the VSee login dialogue box. If you already have a VSee account, enter your Username and Password and skip to step 11. Otherwise, click on "Create New Account".



- 6) Create a username and password and enter them into the correct fields. Retype your password in "Confirm password". Then enter your e-mail address and click "CREATE".



The image shows the VSee registration form with the following fields: Username, Password, Confirm password, and E-mail address. Below the fields are two buttons: CREATE and CANCEL. The VSee logo is in the top left corner, and the contact information "support@vsee.com - 866 496 3306" is at the bottom.



The image shows the VSee registration form with the following fields filled: Username (john), Password (\*\*\*\*\*), Confirm password (\*\*\*\*\*), and E-mail address (sample@sample.com). The CREATE button is highlighted with a red oval. The VSee logo is in the top left corner, and the contact information "support@vsee.com - 866 496 3306" is at the bottom.

If you get the following...



The image shows an error message box with the text: "Registration error: This username is not available". Below the message is an OK button, which is highlighted with a red oval. The VSee logo is in the top left corner, and the contact information "support@vsee.com - 866 496 3306" is at the bottom.

...or something similar (“password not available”, etc.), don’t worry. Just click “OK” and choose another username or password.

- 7) CONGRATULATIONS! You now have a VSee account! Please see the Making Your First Call and Opening VSee on the following pages to get started with your account!



**Thank you for choosing VSee. We hope you enjoy its use for years to come.**

## Opening VSee

Once you have created a VSee account and closed it for the first time, you'll certainly want to run it again. Friends, coworkers, customers, etc., cannot call you if you are not logged into VSee. Likewise, you can't call out.

- 1) First, open the "Start" menu on your computer, by clicking on the button on the bottom left of your screen. In XP, this button actually says "Start".

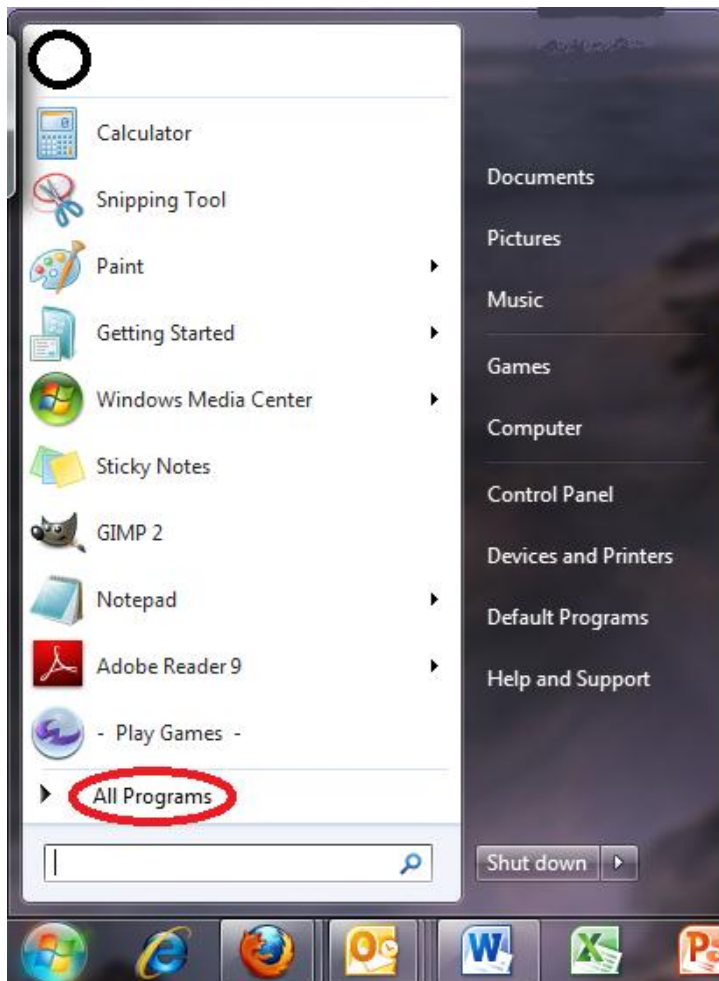


Start Button in Vista and  
Windows 7

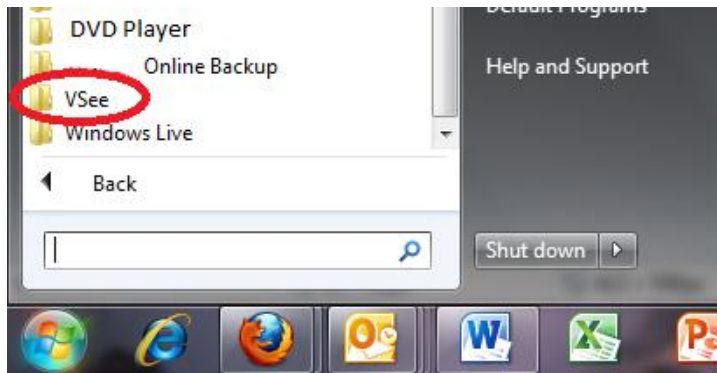


Start Button in XP

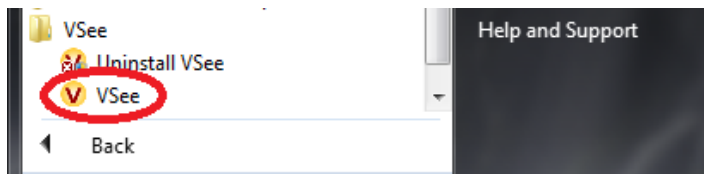
- 2) You will then see your Start menu. Click on "All Programs".



- 3) When the list of programs on your computer appears, find the VSee folder and click it.



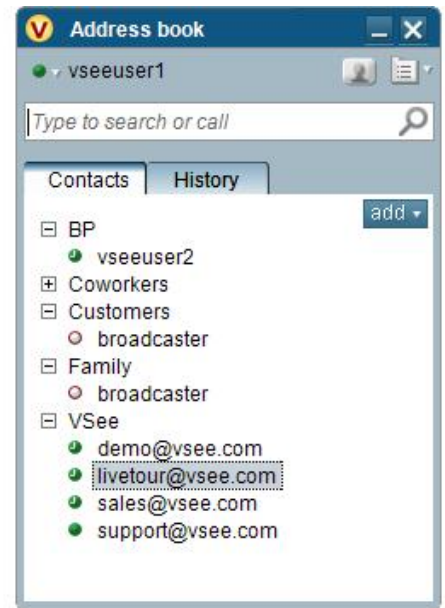
- 4) You will see "Uninstall VSee" and "VSee". Click "VSee".



- 5) The VSee login dialogue box will appear. Enter the Username and Password you created when you installed VSee.



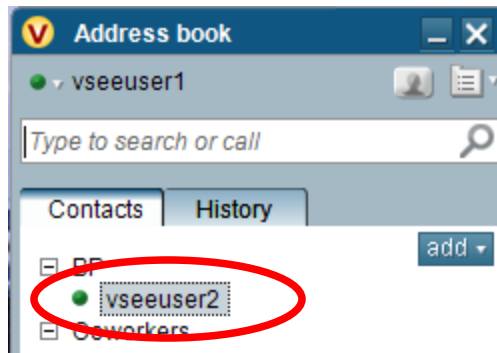
- 6) Voila! A frame with video of you should appear in the upper left corner of your screen, while the address book bar appears along the right hand side! You are now ready to call someone!



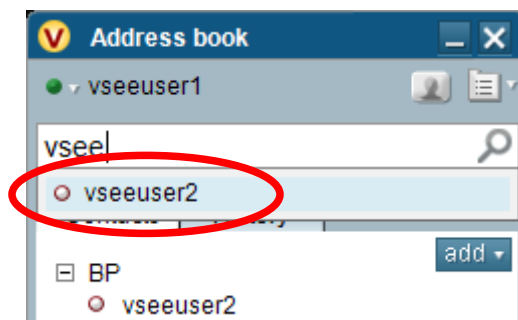
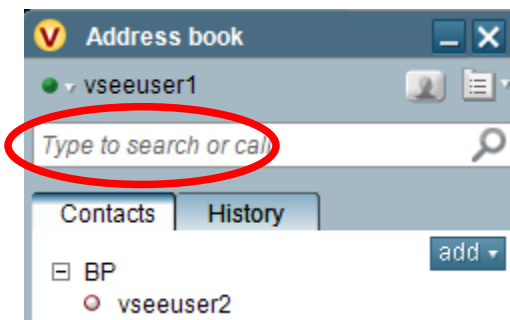
## Making Your First Call

Before making your first call, you must know someone's VSee Username (aka VSee ID). Or you can choose to call one of the support IDs that automatically populate your address book. We suggest getting a friend or coworker to set up an account so that you may test VSee with each other.

- 1) There are two ways to call someone by knowing their VSee ID. You may double-click on them within the Contacts tab area of your Address book...

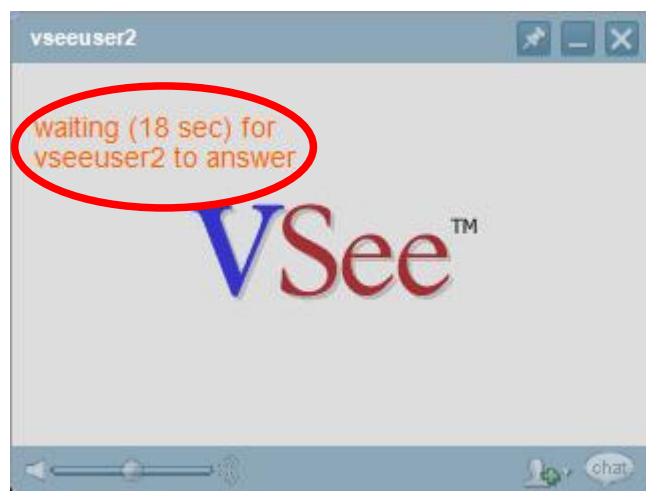


.... Or you may enter the ID in the "Type to search or call" field in your Address book and hitting "ENTER" (note this also triggers the search function)

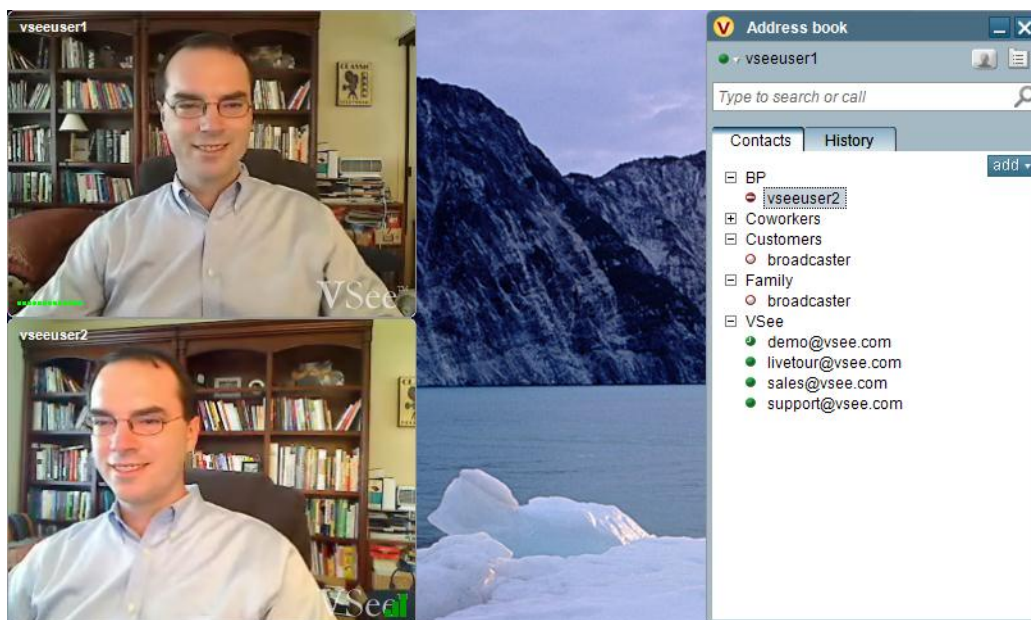


Entering the ID triggers the Search function.  
You may click on the addresses that come up or  
finish typing and hit ENTER.

2) If your party is available, you'll see:



3) When the recipient answers, congratulations, you've made a VSee call!



We hope this Quick Start Guide was helpful for you. If you want more information on how to use our features, please see our User's Manual or go online to [vsee.com](http://vsee.com). **Enjoy VSee!**