

# VSee™ Frequently Asked Questions

## Getting VSee up and running on Parallels 5 / VMware Fusion

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To the brave soul who loves VSee and Mac at the same time, this is our current solution right now. We are working hard to get a Mac version out! ☺

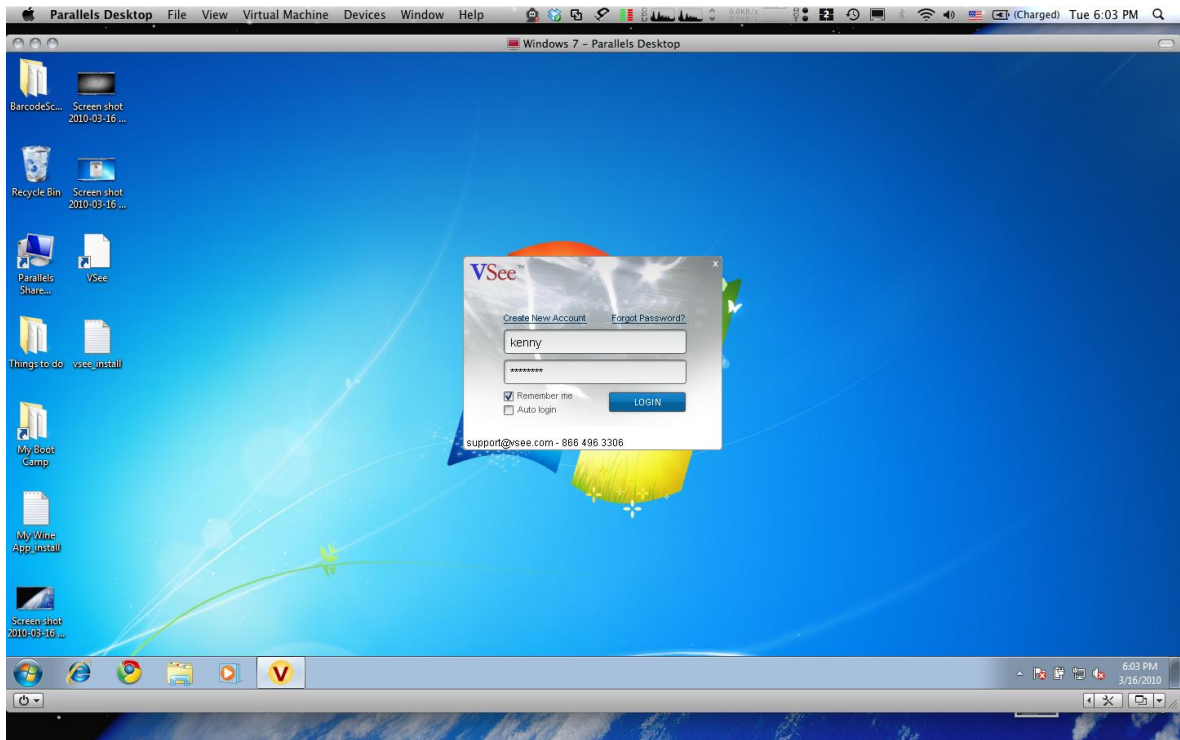
### Requirements:

- Snow Leopard v. 10.6.2
- Parallels 5 or VMware Fusion 3
- Window XP/Vista/7

### 1. Launch Parallels or Fusion

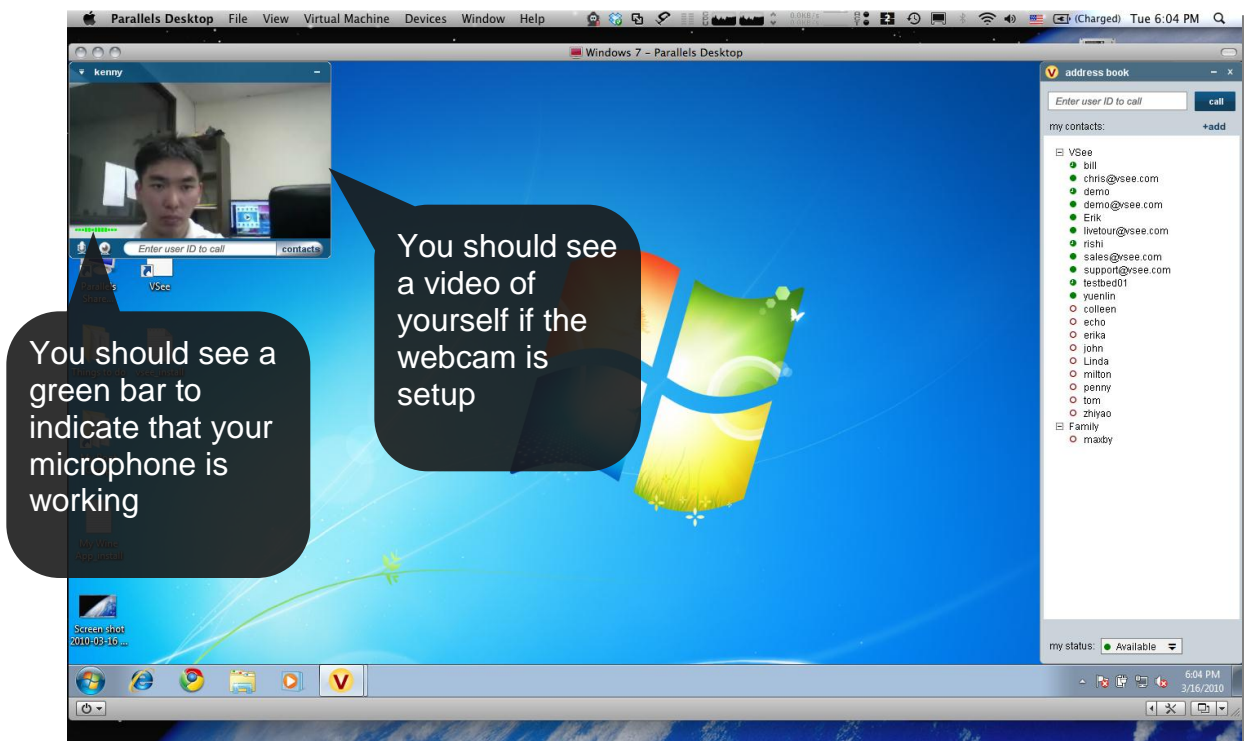


- From within the virtual PC environment, download [VSee](http://VSee.com) from VSee.com
- Run VSee.exe



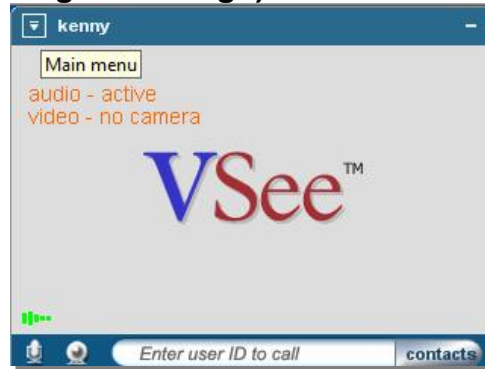
- Create a new account or current account
- Voila, you have getting VSee

login with your  
just succeeded in  
working on Mac!

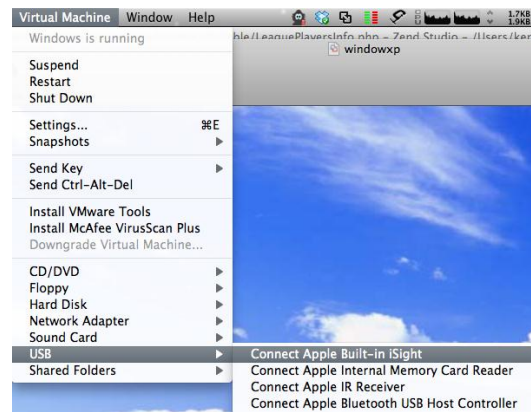
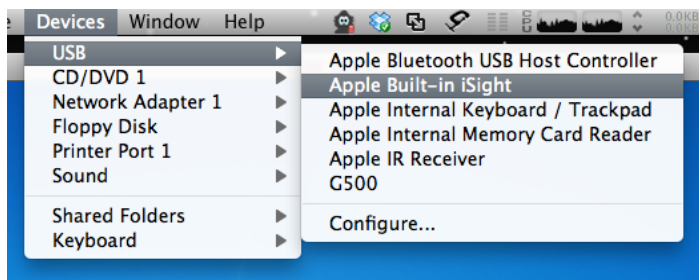


# Troubleshooting: Audio and Video.

Why do I see a VSee screen without any images?  
(How do I get my Apple iSight working?)



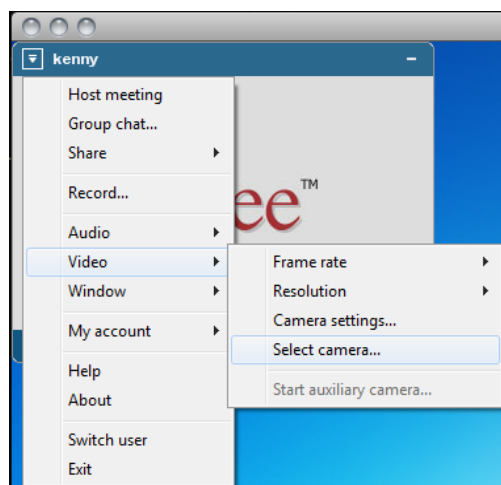
1. Install the Apple i-Sight driver from the Mac OS X disc if it is not done. For more information regarding how to install Apple iSight Driver, [click here](#)
2. Ensure that the Apple Built-in Sight is connected (checked)



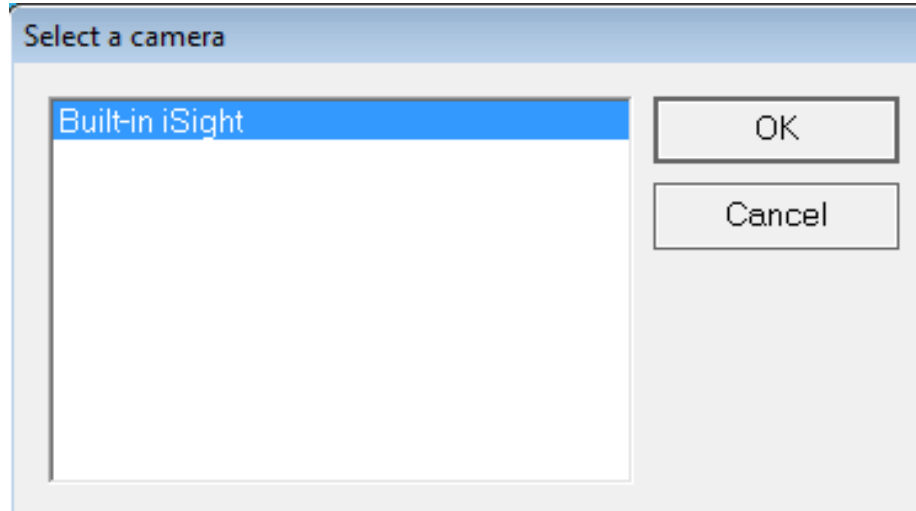
Parallel 3

VMware Fusion 3

3. Go to the drop down menu and select Dropdown > Video > Select camera.



4. Make sure the built-in iSight camera is displayed. If not repeat steps 2 and 3.
5. Click Ok

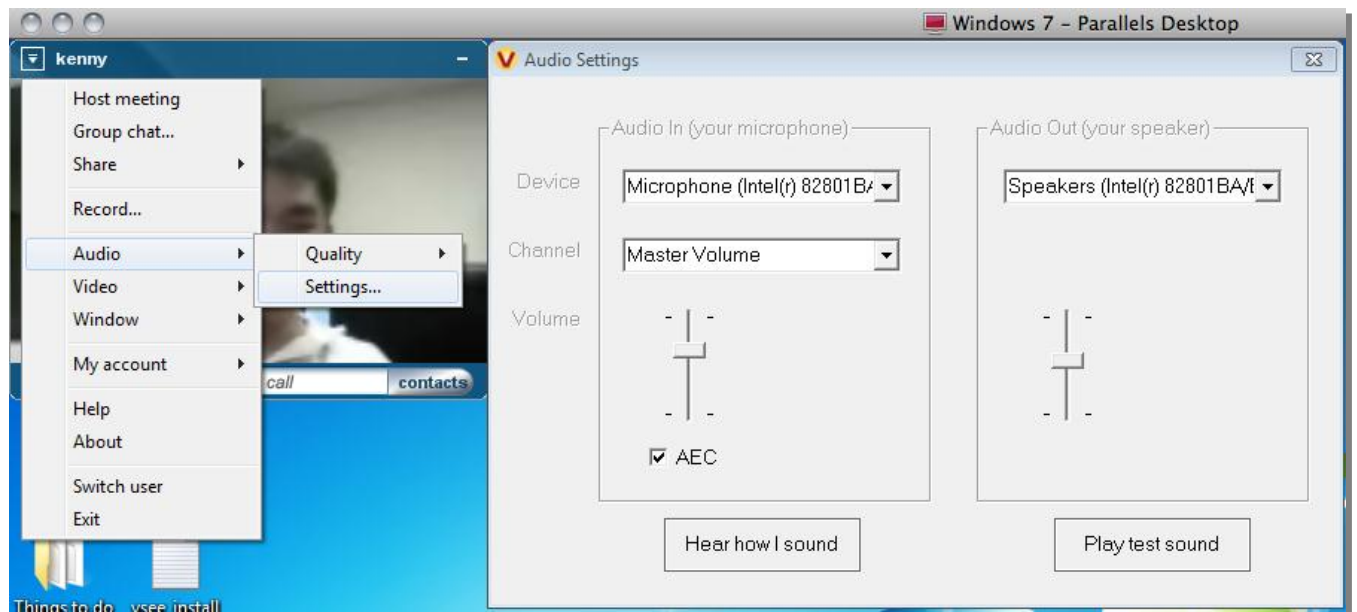


you  
see a video of yourself in VSee right after that.

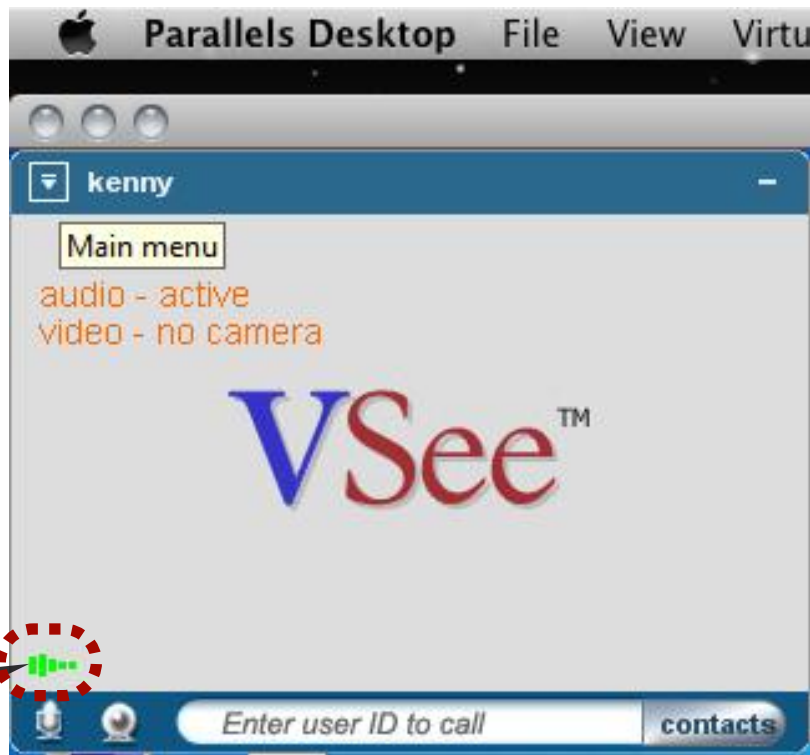
6. Alright,  
should

## How do I get my audio setup?

1. Ensure that the Apple Built-in Sight is connected (checked)



2. Make sure the audio driver is installed using the MAC OS X installer disc
3. Within VSee, go to the drop down menu > audio > settings
4. You should be able to see the microphone and speakers as shown in the diagram
5. Set the volume to the appropriate volume



This indicates that your microphone is working 😊